

We have set up this web page as the main source of up-to-date information on Gaston Eye Associates response to the coronavirus (COVID-19). Please check this page often if you have an upcoming appointment or require any of our services.

At Gaston Eye Associates, the health and well-being of our patients and their families is always our top priority. While information about the coronavirus (COVID-19) is constantly evolving, we are monitoring the situation closely and have put protocols in place that follow the Centers for Disease Control and Prevention (CDC) recommendations in an effort to keep our patients, staff and providers safe.

We have implemented the following policies in order to continue to offer exceptional care to our patients while safeguarding everyone's health.

What we ask of you:

• If you:

1. *Have fever or lower respiratory symptoms (cough, shortness of breath) and are any person, including a healthcare worker, who has had close contact with a confirmed COVID19 or a Person who is Self-Isolated in the past 14 days.*
2. *Fever and lower respiratory symptoms (cough, shortness of breath) and negative rapid flu test and no other likely diagnosis*

we are rescheduling his or her appointment. Any post-operative patient meeting these guidelines are asked to please call the office before coming in so that we can determine how to best provide care during your recuperation.

- Asking patients to bring no more than one person with them to their appointment to minimize overcrowding (except for parents with more than one child)
- If you come to one of our locations and we determine you meet the CDC criteria, we will reschedule your visit.

What Gaston Eye Associates is doing:

- We have developed and implemented augmented cleaning and disinfecting procedures for all patient-affected areas including front desk areas, waiting rooms and exam rooms. Exam rooms are thoroughly cleaned after each patient visit while other areas are cleaned each hour.
- We have eliminated non-essential business travel in side and out side of the office.
- We have taken precautions regarding social distancing and we will also not be shaking hands with patients during this time.
- Vendors are not allowed in the clinical areas of any practice location. They are being asked to leave all material at front desk.
- Updates related to patient appointments will be communicated through our Patient Portal.

We appreciate everyone's patience as we do our part to limit the spread of the coronavirus while continuing to provide the highest quality care. For the most current guidance on keeping yourself and your family safe, [please visit the CDC website.](#)

Thank you, The Providers and Staff of Gaston Eye Associates