

Non-Discrimination Notice

Gaston Eye and Hearing Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Gaston Eye and Hearing Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Gaston Eye and Hearing Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters

Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as: Qualified interpreters

Information written in other languages

If you need these services, contact: Patricia L Trotter at 704-853-3937

If you believe that Gaston Eye and Hearing Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Patricia L Trotter, Practice Manager
2325 Aberdeen Blvd. Suite A Gastonia, NC 28054
Phone: 704-853-3937
Fax: 704-853-8029
Email: ptrotter@gastoneye.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Patricia Trotter is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>